

# MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION

# **GENERAL INFORMATION**

# **Requestor Name and Address**

BAYLOR ORTHOPEDIC AND SPINE HOSPITAL 707 HIGHLANDER BLVD ARLINGTON TX 76015-4319

**Respondent Name** 

**Carrier's Austin Representative Box** 

NEW HAMPSHIRE INSURANCE COMPANY

Box Number 19

**MFDR Date Received** 

**MFDR Tracking Number** 

M4-11-2387-01

March 3, 2011

# REQUESTOR'S POSITION SUMMARY

Requestor's Position Summary: "Requested MAR amount of 200% carrier underpaid, appealed and carrier upheld original payment decision.'

Amount in Dispute: \$3,763.90

# RESPONDENT'S POSITION SUMMARY

Respondent's Position Summary: The insurance carrier did not submit a response for consideration in this dispute.

# **SUMMARY OF FINDINGS**

Date(s) of Service	Disputed Services	Amount In Dispute	Amount Due
November 15, 2010	Outpatient Hospital Services	\$3,763.90	\$3,763.90

# FINDINGS AND DECISION

This medical fee dispute is decided pursuant to Texas Labor Code §413.031 and all applicable, adopted rules of the Texas Department of Insurance, Division of Workers' Compensation.

# **Background**

- 1. 28 Texas Administrative Code §133.307 sets out the procedures for resolving medical fee disputes.
- 2. 28 Texas Administrative Code §134.403, titled Hospital Facility Fee Guideline Outpatient, sets out the reimbursement guidelines for facility services provided in an outpatient acute care hospital.
- 3. The services in dispute were reduced/denied by the respondent with the following reason codes:
  - 97 The benefit for this service is included in the payment/allowance for another service/procedure that has already been adjudicated.
  - 16 Claim/service lacks information which is needed for adjudication.
  - W1 Workers Compensation State Fee Schedule Adjustment

#### Issues

- 1. Are the disputed services subject to a contractual agreement between the parties to this dispute?
- 2. What is the applicable rule for determining reimbursement for the disputed services?
- 3. What is the recommended payment amount for the services in dispute?
- 4. Is the requestor entitled to reimbursement?

#### **Findings**

- 1. Review of the submitted documentation finds no information to support that the disputed services are subject to a contractual agreement between the parties to this dispute.
- 2. This dispute relates to facility services performed in an outpatient hospital setting with reimbursement subject to the provisions of 28 Texas Administrative Code §134.403, which requires that the reimbursement calculation used for establishing the maximum allowable reimbursement (MAR) shall be the Medicare facility specific amount, including outlier payment amounts, determined by applying the most recently adopted and effective Medicare Outpatient Prospective Payment System (OPPS) reimbursement formula and factors as published annually in the Federal Register with the application of minimal modifications as set forth in the rule. Per §134.403(f)(1), the sum of the Medicare facility specific reimbursement amount and any applicable outlier payment amount shall be multiplied by 200 percent, unless a facility or surgical implant provider requests separate reimbursement of implantables. Review of the submitted documentation finds that separate reimbursement for implantables was not requested.
- 3. Under the Medicare Outpatient Prospective Payment System (OPPS), each billed service is assigned an Ambulatory Payment Classification (APC) based on the procedure code used, the supporting documentation and the other services that appear on the bill. A payment rate is established for each APC. Depending on the services provided, hospitals may be paid for more than one APC per encounter. Payment for ancillary and supportive items and services, including services that are billed without procedure codes, is packaged into payment for the primary service. A full list of APCs is published annually in the OPPS final rules which are publicly available through the Centers for Medicare and Medicaid Services (CMS) website. Reimbursement for the disputed services is calculated as follows:
  - Procedure code 29826 has a status indicator of T, which denotes a significant procedure subject to multiple procedure discounting. The highest paying status T APC is paid at 100%; all others are paid at 50%. This procedure is paid at 100%. This service is classified under APC 0042, which, per OPPS Addendum A, has a payment rate of \$3,290.60. This amount multiplied by 60% yields an unadjusted labor-related amount of \$1,974.36. This amount multiplied by the annual wage index for this facility of 0.9384 yields an adjusted labor-related amount of \$1,852.74. The non-labor related portion is 40% of the APC rate or \$1,316.24. The sum of the labor and non-labor related amounts is \$3,168.98. If the total cost for a service exceeds 1.75 times the OPPS payment and also exceeds the annual fixed-dollar threshold of \$2,175, the outlier payment is 50% of the amount by which the cost exceeds 1.75 times the OPPS payment. The OPPS Facility-Specific Impacts file does not list a cost-to-charge ratio (CCR) for this provider. The requestor did not submit documentation of the facility CCR for consideration in this review. Per Medicare policy, when the provider's CCR cannot be determined, the CCR is estimated using the statewide average CCR as found in Medicare's OPPS Annual Policy Files. Medicare lists the Urban Texas 2010 Default CCR as 0.2223. This ratio multiplied by the billed charge of \$8,548.00 yields a cost of \$1,900.22. The total cost of all packaged items is allocated proportionately across all separately paid OPPS services based on the percentage of the total APC payment. The APC payment for this service of \$3,168.98 divided by the sum of all APC payments is 47.33%. The sum of all packaged costs is \$1,467.58. The allocated portion of packaged costs is \$694.58. This amount added to the service cost yields a total cost of \$2,594.80. The cost of this service exceeds the annual fixed-dollar threshold of \$2,175. The amount by which the cost exceeds 1.75 times the OPPS payment is \$0.00. The total APC payment for this service, including outliers and any multiple procedure discount, is \$3,168.98. This amount multiplied by 200% yields a MAR of \$6,337.96.
  - Procedure code 29824 has a status indicator of T, which denotes a significant procedure subject to multiple procedure discounting. The highest paying status T APC is paid at 100%; all others are paid at 50%. This procedure is paid at 50%. This service is classified under APC 0041, which, per OPPS Addendum A, has a payment rate of \$2,016.77. This amount multiplied by 60% yields an unadjusted labor-related amount of \$1,210.06. This amount multiplied by the annual wage index for this facility of 0.9384 yields an adjusted labor-related amount of \$1,135.52. The non-labor related portion is 40% of the APC rate or \$806.71. The sum of the labor and non-labor related amounts is \$1,942.23. The cost of this service does not exceed the annual fixed-dollar threshold of \$2,175. The outlier payment amount is \$0. The total APC payment for this service, including outliers and any multiple procedure discount, is \$971.12. This amount multiplied by 200% yields a MAR of \$1,942.24.

- Per Medicare policy, procedure code 29822 is included in, or mutually exclusive to, another code billed on the same date of service. A modifier is allowed in order to differentiate between the services provided. Separate payment for the services billed may be justified if a modifier is used appropriately. The requestor billed the disputed service with an appropriate modifier. Separate payment is allowed. Procedure code 29822 has a status indicator of T, which denotes a significant procedure subject to multiple procedure discounting. The highest paying status T APC is paid at 100%; all others are paid at 50%. This procedure is paid at 50%. This service is classified under APC 0041, which, per OPPS Addendum A, has a payment rate of \$2,016.77. This amount multiplied by 60% yields an unadjusted labor-related amount of \$1,210.06. This amount multiplied by the annual wage index for this facility of 0.9384 yields an adjusted labor-related amount of \$1,135.52. The non-labor related portion is 40% of the APC rate or \$806.71. The sum of the labor and non-labor related amounts is \$1,942.23. The cost of this service does not exceed the annual fixed-dollar threshold of \$2,175. The outlier payment amount is \$0. The total APC payment for this service, including outliers and any multiple procedure discount, is \$971.12. This amount multiplied by 200% yields a MAR of \$1,942.24.
- Procedure code 29807 has a status indicator of T, which denotes a significant procedure subject to multiple procedure discounting. The highest paying status T APC is paid at 100%; all others are paid at 50%. This procedure is paid at 50%. This service is classified under APC 0042, which, per OPPS Addendum A, has a payment rate of \$3,290.60. This amount multiplied by 60% yields an unadjusted labor-related amount of \$1,974.36. This amount multiplied by the annual wage index for this facility of 0.9384 yields an adjusted labor-related amount of \$1,852.74. The non-labor related portion is 40% of the APC rate or \$1,316.24. The sum of the labor and non-labor related amounts is \$3,168.98. The cost of this service does not exceed the annual fixed-dollar threshold of \$2,175. The outlier payment amount is \$0. The total APC payment for this service, including outliers and any multiple procedure discount, is \$1,584.49. This amount multiplied by 200% yields a MAR of \$3,168.98.
- Procedure code C1713 has a status indicator of N, which denotes packaged items and services with no separate APC payment; payment is packaged into payment for other services, including outliers.
- Procedure code L8699 has a status indicator of N, which denotes packaged items and services with no separate APC payment; payment is packaged into payment for other services, including outliers.
- Per Medicare policy, procedure code 93005 is unbundled. This service is a component procedure of procedure code 29807 performed on the same date of service. Payment for this service is included in the payment for the primary procedure. Separate payment is not recommended.
- 4. The total allowable reimbursement for the services in dispute is \$13,391.42. The amount previously paid by the insurance carrier is \$9,420.98. The requestor is seeking additional reimbursement in the amount of \$3,763.90. This amount is recommended.

# **Conclusion**

For the reasons stated above, the Division finds that the requestor has established that additional reimbursement is due. As a result, the amount ordered is \$3,763.90.

# **ORDER**

Based upon the documentation submitted by the parties and in accordance with the provisions of Texas Labor Code Sections 413.031 and 413.019 (if applicable), the Division has determined that the requestor is entitled to additional reimbursement for the services involved in this dispute. The Division hereby ORDERS the respondent to remit to the requestor the amount of \$3,763.90, plus applicable accrued interest per 28 Texas Administrative Code §134.130, due within 30 days of receipt of this order.

# **Authorized Signature**

	Grayson Richardson	September 28, 2012
Signature	Medical Fee Dispute Resolution Officer	Date

# YOUR RIGHT TO APPEAL

Either party to this medical fee dispute may appeal this decision by requesting a contested case hearing. A completed **Request for a Medical Contested Case Hearing** (form **DWC045A**) must be received by the DWC Chief Clerk of Proceedings within **twenty** days of your receipt of this decision. A request for hearing should be sent to: Chief Clerk of Proceedings, Texas Department of Insurance, Division of Workers Compensation, P.O. Box

17787, Austin, Texas, 78744. The party seeking review of the MDR decision shall deliver a copy of the request for a hearing to all other parties involved in the dispute at the same time the request is filed with the Division. **Please include a copy of the** *Medical Fee Dispute Resolution Findings and Decision* together with any other required information specified in 28 Texas Administrative Code §148.3(c), including a **certificate of service demonstrating that the request has been sent to the other party**.

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.